

Locations

Fort Morgan County Express
17475 Hwy 144
Fort Morgan, Co. 80701
970-867-6494 ext. 221-222

Sterling County and
Prairie Express
1619 S. 6th Avenue
Sterling, Co. 80751
970-522-6440

Yuma County Express
505 East 8th Ave.
Yuma, Colorado 80759
970-848-0300

**When Scheduling your ride
please notify Dispatch of your
type of payment.**

**Senior Tickets
Regular Tickets
Medicaid
HCBS**

Director of Transportation

Our mission is to provide increased mobility to citizens of Northeastern Colorado for travel to jobs, health and medical services, social functions and services, recreational facilities and educational facilities. To provide, through cooperative public and private efforts, effective and cost efficient public transportation services to the extent possible and at a level supported by the residents and users of the region.

We want to provide the best service to you! If you have any comments questions or concerns, Please contact me.

Kenneth D. Mooney Jr.

kmooney@necalg.com

970-867-9409 ext. 229



County Express



Taking You Places

County Express Rider's Guide

Hours of Operation

Monday – Friday

6:30 AM – 4:30 PM

How to Scheduling a Ride

Call the Dispatch office Near you.

1. All rides must be scheduled before 3:30.
2. 24 hours advance notice is needed for a general ride.
3. Medicaid rides require 48 hours notice.
4. Out of town Medicaid rides require 72 hours.
5. New (First time) Medicaid will need 1-2 weeks for approval.

Please call and schedule your ride as soon as possible. The more notice we have the better we can provide for you.

Hours of Operation

Monday – Friday

6:30 AM – 4:30 PM

Saturday

Dialysis Runs ONLY

General Guidelines

County Express wants all of our riders to have a pleasant trip. In order to do this we ask our customers to follow certain guidelines:

1. Please be ready for pick up at least 10 mins prior to your pick up time.
2. If your appointment has changed please notify Dispatch ASAP.
3. County Express is a Curb to Curb Service. Drivers are not allowed to leave the curb to assist riders to or from the vehicle or assist with bags. Drivers will assist you to enter or exit the vehicle.
4. Guests / Companions must pay a fare when accompanying you and must get on and off the vehicle at the same place and time as you.
5. Only one caregiver is allowed to travel with you at no cost. You must notify Dispatch at the time of Scheduling.
6. Children under six must be accompanied by an adult.
7. It is the Drivers responsibility to ensure that all mobility devices are properly secured.
8. All Safety Belts will be worn during the entire trip.
9. Drivers will assist in securing all portable oxygen equipment but **cannot** assist you in the use of such equipment.

County Express vehicles are designed to accommodate most wheelchairs and mobility aides. County Express cannot transport wheelchair or mobility device that exceeds the following:

1. more than 30inches wide.
2. More than 48 inches long.
3. When occupied, exceeds 600 pounds.

Drivers will insure that the wheelchair is properly secured and County express prefers for your safety that you wear the lap and shoulder belts.

Service Animals

Riders may travel on County Express with a service animal. Please advise Dispatch when you are scheduling your ride. The following rules must be abided by:

1. You must maintain control of your animal and it may not sit on the seats.
2. The animal cannot be aggressive.
3. You are responsible for any damage or soiling cause by the animal.
4. The animal stays with the passenger at all times.